

Beyond *the lines*

Carroll Electric exists to serve our members with safe, reliable, and affordable electricity.

The Cooperative is Retiring \$3.72 million of Capital Credits



The board of directors has declared the Cooperative will fully retire all capital credits allocated in 1992. This means if you had Carroll Electric service in 1992, you will be mailed a check for the amount allocated to you during that year. Retirement checks will vary per member based on the amount of electricity used during this period.

These checks will be mailed on February 15, 2019. For former members no longer receiving electricity from the Cooperative, the last known address on file will be associated with their retirement check. When you disconnect service and move away from Carroll Electric, it's important to keep a current address on file to be sure you receive future capital credit retirements. To learn more about capital credits, see carrollecc.com/capitalcredits.

To date, over \$47.5 million of allocated capital credits have been returned to members. Earning capital credits is another benefit of membership in Carroll Electric Cooperative. Your investments are used to provide quality, affordable electric service today and into the future.

Community Partnerships Benefit Everyone



Kayla Carlton, Misty Embry and Tedda Bruder (left to right) pose with the Carroll Electric crew following the planting of nine pin oak trees.

Another Operation Arbor project was completed in late October for the Elizabeth Richardson Center in Huntsville, Ark. This program was initiated by Carroll Electric as a public outreach to advance arboriculture and to demonstrate how trees and electricity can safely flourish together.

The Elizabeth Richardson Center (ERC) is a non-profit organization providing services to disabled children and adults in Northwest Arkansas. The Huntsville center enrolls children from six weeks through five years old. ERC's playground lacked sufficient shade for the children, putting them at risk to sunburn and overheating during the summer months. Through Operation Arbor, nine pin oak trees were planted by Carroll Electric personnel, including two certified arborists.

The men answered many questions from the curious students while planting the trees. "Why are you digging? What's that string for? Why are you wearing those hats?" The Cooperative is proud to be a small part of enhancing the environment for these students. This program demonstrates a strong commitment to communities, one of the Cooperative's guiding principles.



Peppermint Popcorn



- 1 pound white almond bark, coarsely chopped
- 24 cups popped popcorn
- 1/2 to 3/4 cup finely crushed peppermint candy (4 to 6 candy canes)
- Red nonpareils, optional

In microwave, melt almond bark; stir until smooth. Be careful not to overheat. In a large bowl, combine the popcorn and crushed candy. Pour almond bark over top; toss to coat. Pour on to wax paper-lined baking sheet. If desired, sprinkle with nonpareils. When hardened, break apart. Store in airtight container.



Energy Efficiency TIP OF THE MONTH

Heading out of town for the holidays? Remember to unplug electronics that draw a phantom energy load. Some gadgets, like TVs, gaming consoles, chargers and DVD players use energy when plugged into an outlet, even when they're not in use.

Source: energy.gov



The Cooperative business offices will be closed on: December 24 and 25 and January 1. Payments may be made online, or in the night depositories available at each of our four offices. Office addresses and online bill payment options can be found at carrollecc.com.

CDL Drivers are TAT Certified

What is TAT?

Truckers Against Trafficking.

How does this relate to Carroll Electric?

In 2017, Arkansas passed a law requiring Commercial Driver License (CDL) holders to take an educational course "Truckers Against Trafficking" (TAT). Each driver must provide a certificate of completion to the department of motor vehicles when obtaining or renewing a CDL. All Carroll Electric personnel who drive fleet vehicles with a gross combination vehicle weight rating of 26,001 pounds or more must hold a CDL.

The Truckers Against Trafficking organization is raising up a mobile army of transportation professionals to assist law enforcement in the recognition and reporting of human trafficking. The goal is to aid in the prevention of these sex crimes, the recovery of victims and the arrest of their perpetrators. TAT training consists of raising awareness of common situations where innocent victims are being forced into sexual encounters or forced labor arrangements. Then, how to approach potential victims and report these encounters to the proper authorities.

Due to the large number of employees requiring a CDL, the Cooperative's safety department has now registered Carroll Electric as a trained TAT facility. This is a topic the Cooperative has taken very seriously and is proud to be a part of the TAT organization. There is a national hotline to call when anyone sees anything that could potentially lead to human trafficking and the destruction of the lives of innocent victims.



1-888-373-7888. Make the Call. Save Lives.



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This institution is an equal opportunity provider.