



**Carroll Electric
Cooperative Corporation**

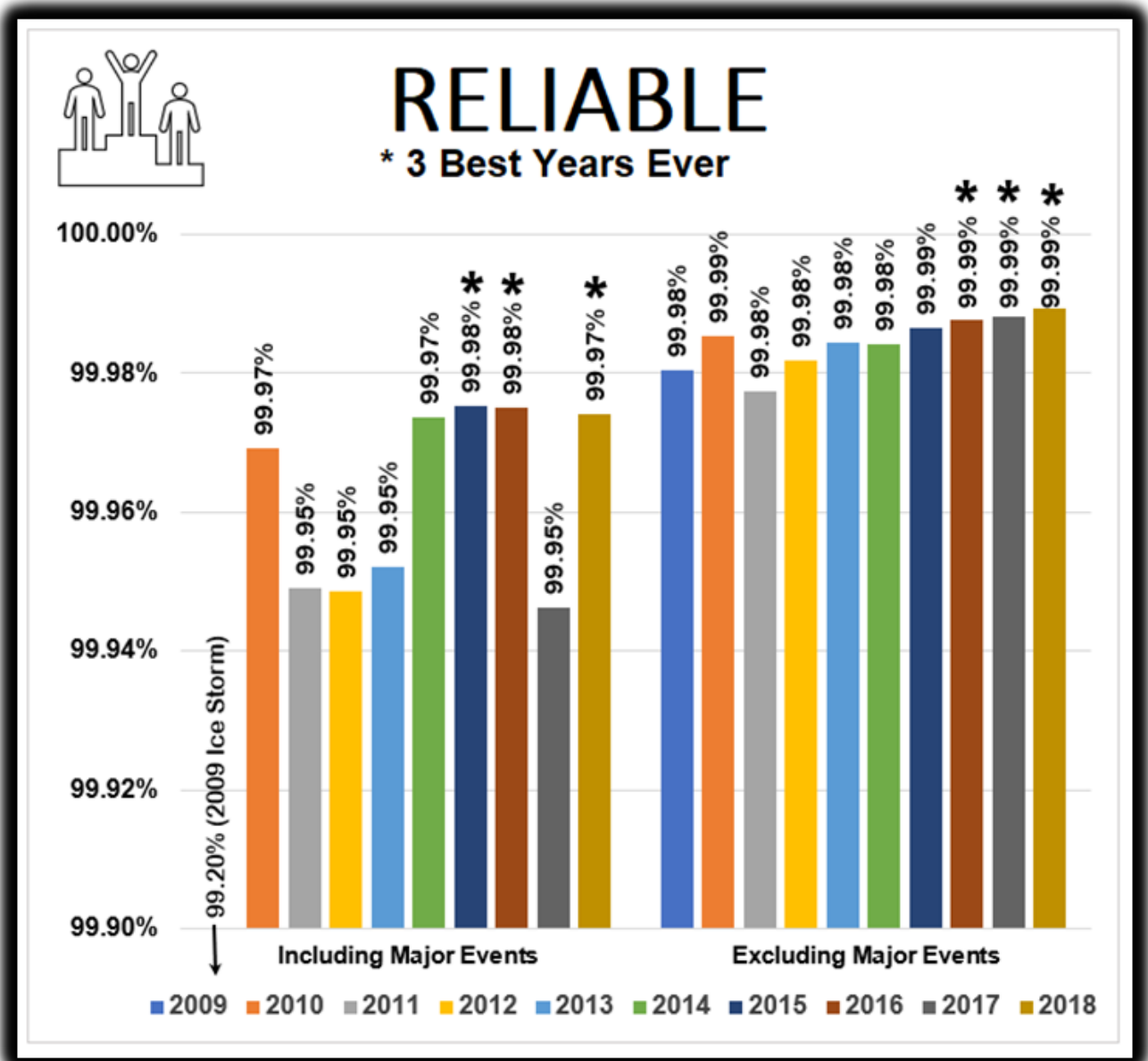
The lights provided by electricity are simply not this beautiful.

However, the goal at Carroll Electric is to be a **reliable resource** for our members.

There is a lot in that word **reliable** to live up to. As the sun rises each day, the Cooperative has more than 280 professionals committed to delivering the best service possible.

re·li·able (*adjective*) : able to be trusted to do or provide what is needed : able to be relied on : able to be believed : likely to be true or correct

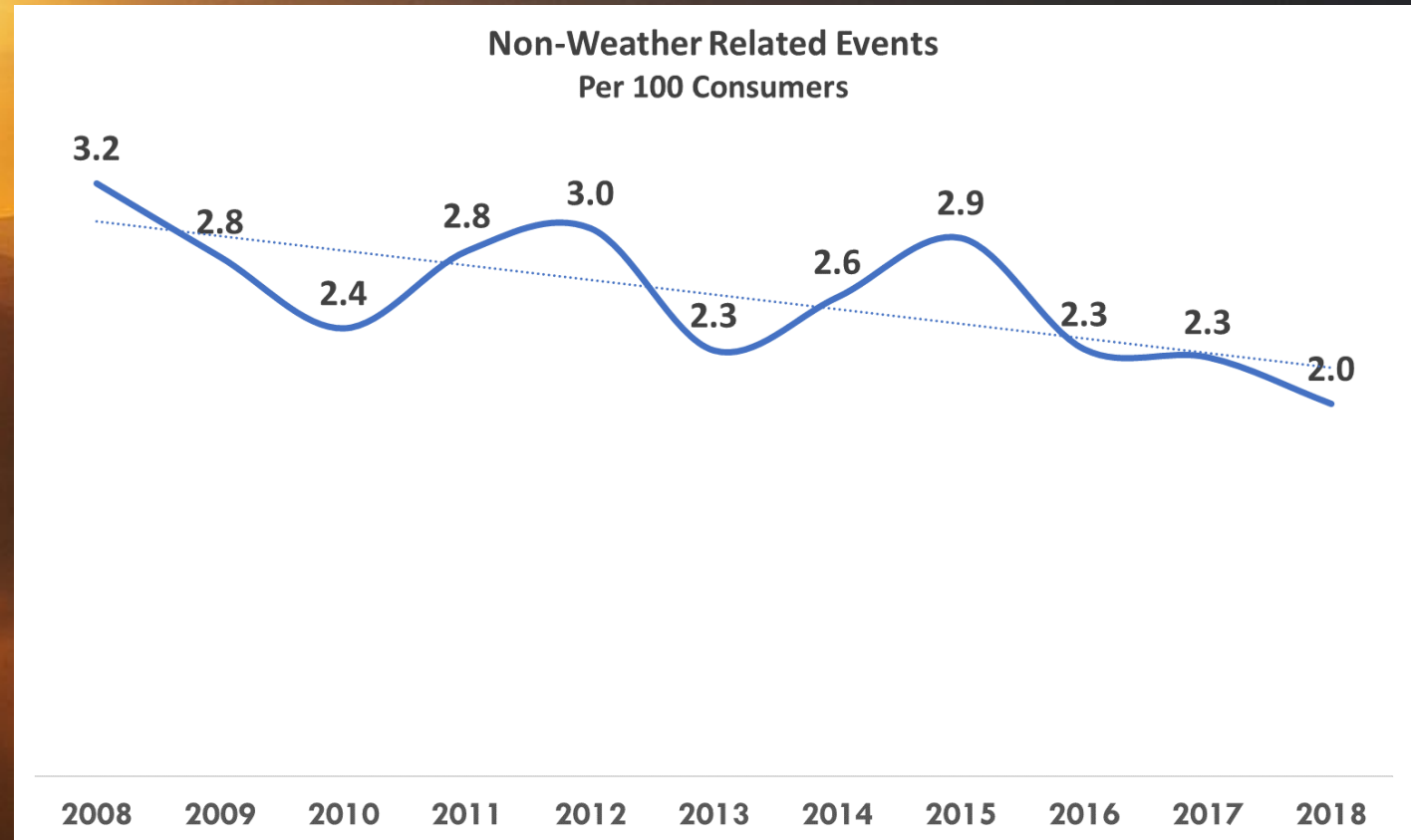
These superb reliability results at Carroll Electric are a combined effort of the dedicated professionals, consistent vegetation management and persistent outage investigations.





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In the pursuit of 100% reliability, the Cooperative pays close attention to the number of outage events. The trend is getting lower all the time.



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f. Member Feedback

Member satisfaction is tied closely to reliability.

These are the results members of the Cooperative provided in the 2018 member satisfaction survey.

Thank you for recognizing all the efforts to supply reliable service!

