

# Beyond *the lines*



Carroll Electric exists to serve our members with safe, reliable, and affordable electricity.

Carroll Electric continues to receive reports of attempts to scam members out of personal information or money. Scams always seem obvious after the fact. Scammers are good at being bad. In many cases, they use scare tactics to fool their target into believing a lie. Utility customers are a popular mark because utilities are your lifeline. They keep the lights on, the food cold, and your home comfortable. These are things you don't want to be without. Anyone threatening to take these away, gets your attention quickly.

Don't be deceived! You can outsmart these swindlers. You need to know:

- Legitimate calls from Carroll Electric concerning a past due account are always made during business hours and offer a friendly reminder payment has not been received.
- During these courtesy calls, no personal information is requested and no payment is demanded. In fact, the Cooperative will not accept payments during courtesy calls.

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The Cooperative **will not** accept payments during courtesy calls.  
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If you are contacted by someone claiming to be with Carroll Electric who is asking for personal information or insisting you purchase a money card or moneygram to avoid disconnect, simply hang up. Call Carroll Electric to check the status of your account, even if it's after business hours. The automated phone system offers prompts to allow you to check the balance on your account. Or, check your account status using the mobile app, *MyAccount*.



## theSCAM!

May we suggest enrolling in eDraft, the automatic monthly transfer of your current bill using your local bank? This ensures on-time payment with the peace of mind your account is never subject to disconnect. You can enroll online at [carrollecc.com](http://carrollecc.com).

Carroll Electric is committed to protecting your personal information and doing our part to keep your money out of the hands of scam artists. For more information about this and other Cooperative services, see [carrollecc.com](http://carrollecc.com), email an inquiry to [info@carrollecc.com](mailto:info@carrollecc.com) or call 800-432-9720.

### Don't give in to Scam Artists

Report suspicious requests involving Carroll Electric to [STOPtheSCAM@carrollecc.com](mailto:STOPtheSCAM@carrollecc.com) or call 1-800-432-9720





## 2016 SCHOLARSHIP RECIPIENTS

Carroll Electric is proud to award scholarships to these high school seniors in northwest Arkansas and southwest Missouri. The accomplishments of these students have given them a good foundation on which to build a successful future!

<b>Justin Graves</b>	Alpena High School
<b>Benjamin Ottaviano</b>	Ambassadors for Christ Academy
<b>Erin O'Brien</b>	Bentonville High School
<b>Kyla Wilson</b>	Berryville High School
<b>Abby Parton</b>	Blue Eye High School
<b>Zachary Denton</b>	Cassville High School
<b>Tyler Riddle</b>	Decatur High School
<b>Shantanna Heffley</b>	Deer High School
<b>Jacob Holloway</b>	Eureka Springs High School
<b>Spencer McCollum</b>	Gentry High School
<b>Caleb Vallez</b>	Gravette High School
<b>Kelby Harness</b>	Green Forest High School
<b>Claudia Rodriguez</b>	Har-Ber High School
<b>Jordan Whitmer</b>	Harrison High School
<b>Allison Miller</b>	Heritage High School
<b>Chyanne Skaggs</b>	Huntsville High School
<b>Andrew Adamson</b>	Jasper High School
<b>Ryan Fancher*</b>	Kingston High School
<b>Emily Villines*</b>	Kingston High School
<b>Tesslie Newman</b>	Mt. Judea High School
<b>Nicholas Bravo</b>	New Technology High School
<b>Jake Krein</b>	Ozark Adventist Academy
<b>Katelyn Ralph</b>	Pea Ridge High School
<b>Emily Shell</b>	Providence Academy
<b>Zachary McKinstry</b>	Rogers High School
<b>Lauren Howard</b>	Shiloh Christian High School
<b>Ryan Quiring</b>	Siloam Springs High School
<b>Valerie Cienfuegos-Ruiz</b>	Springdale High School
<b>Haven Brown</b>	Southwest High School
<b>Victoria Sneed</b>	Valley Springs High School
<b>Nick Grice</b>	Western Grove High School
<b>Connor Smith</b>	Home School

\*Co-Recipients

## High-Voltage Lineman Scholarship



Carroll Electric is proud to award a full tuition scholarship to Austin Gassaway of Bergman to attend Arkansas State University's

High-Voltage Lineman Technology Program. Austin is a 2016 graduate of Alpena High School. He will enroll and begin this one-year, concentrated lineman training program in August.

The Technical Certificate in High-Voltage Lineman Technology is an industry-specific partnership between the Electric Cooperatives of Arkansas and Arkansas State University-Newport campus. It enables the University the ability to provide students a program of study that will fulfill a unique career goal.

During the training experience, students are involved with other technicians and receive hands-on instruction on equipment they will study in the classroom. Upon completion of the ASU Technology Program, Austin will return to Carroll Electric for a 10-week supervised internship, putting into practical application what he learned through the program.

*"I'm honored Carroll Electric has put their confidence in me!"*

## Ice Cream Sandwich Cake

- 1/2 cup hot fudge ice cream topping, warmed
- 1 tub (8 oz.) whipped topping, thawed, divided
- 1 pkg. (3.9 oz.) chocolate flavored instant pudding
- 12 vanilla ice cream sandwiches
- 16 chocolate sandwich cookies, chopped (about 2 cups) divided



Whisk fudge topping and 1 cup of whipped topping in medium bowl until blended. Add dry pudding mix; stir 2 minutes. Stir in 1 cup cookies. Arrange 4 ice cream sandwiches, side-by-side, on a 24-inch-long piece of aluminum foil; cover with half the whipped topping mixture. Repeat layers. Top with remaining sandwiches. Frost with remaining whipped topping; press remaining cookies into top and sides of dessert. Wrap loosely with foil. Freeze for 4 hours.



**Carroll Electric  
Cooperative Corporation**

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This institution is an equal opportunity provider.